

# West Yorkshire & Harrogate Excellence Centre Newsletter January 2018

**Happy New Year From All the Team at  
the WYHEC**

## Latest News



### Name Change

At the recent Excellence Centre annual Guiding Board meeting, approval was given to change the title of the Excellence Centre to reflect the STP footprint.

From 1st December we will be known as the “*West Yorkshire and Harrogate Excellence Centre (“WYHEC”)*”. In addition our Membership with the National Skills Academy for Health Excellence Centre network has been renewed.

Use the following web link to find out about the ambitions of the National Skills Academy for Health Excellence Centre network: <https://youtu.be/F8KTiny5L0I>



### Member Model

**Sign up as a member of the WYHEC to access funded training and benefits** - We are keen to recognise organisations involved in the WYHEC and have introduced a no cost membership opportunity to enable this.

By signing our membership agreement annually, organisations can confirm their commitment and interest in the West Yorkshire and Harrogate Excellence Centre and we can keep you updated on exciting training developments and offerings throughout the region.

Organisations can pledge their membership even if they have previously signed up via the NSAH website and are a Quality Mark provider. To request information on the membership model, obtain a copy of the agreement and sign up please contact the WYHEC project team on:

[leadsth-tr.wyhexcellencecentre@nhs.net](mailto:leadsth-tr.wyhexcellencecentre@nhs.net)

### Special points of interest:

- > Name Change
- > Member Model
- > Meet The Team
- > General News and Updates
- > Apprenticeships
- > Opportunities for getting involved with WYHEC.
- > Keeping up to date.

## Meet The Team

The WYHEC are pleased to introduce you to our new project team:

### Alison Ackew - West Yorkshire & Harrogate Excellence Centre Project Manager

With over thirty five year's experience in the NHS and the independent healthcare sector in Nursing, educational and project related roles. Alison has a background of working collaboratively with local and national stakeholders to build partnership models working to develop and set up innovative training and apprenticeship programmes.



### David Wignall - West Yorkshire & Harrogate Excellence Centre Project Manager



David has worked in the NHS for the last 8 years most recently within the Digital Informatics and Organisational Learning teams at Leeds Teaching Hospitals. David has most recently worked as a Senior OL Facilitator at Leeds working on Appraisal, Induction and Statutory/Mandatory Training.

In the last year David has contributed to the delivery of appraisal season with record numbers of staff having a quality appraisal at the Leeds Teaching Hospitals , organised a weekly induction programme for up to 100 delegates and facilitated the provision of high quality training at Leeds. David is currently undertaking his CIPD qualifications in Human Resources Management.

### Helen Gibson - West Yorkshire & Harrogate Excellence Centre Project Support Officer.

Helen Joined the Leeds Teaching Hospital Trust in May 2015 as one of their first Business Administration Apprentices. After successfully completing the apprenticeship Helen went on to become the Outpatient Supervisor at Wharfedale General Hospital.

In June 2017 Helen joined the Organisational Learning Team and has been working in the Project Support role for the West Yorkshire & Harrogate Excellence Centre since December 2017.



Helen has a passion for continuous professional development and has gone on to complete her Chartered Management Institute (CMI) Level 2 and her Business Admin Apprenticeship level 3. Helen is currently undertaking her CMI Level 5 and is aiming to complete this by September 2019.

## Social Media

You can now follow all the latest news and updates via our Social Media accounts on Twitter and Instagram :



@ wyhecexcellence



@wyhecexcellence

## General News and Updates



### Quality Training

Since the last newsletter Bradford District Care NHS Foundation Trust has successfully gained the Skills for Health quality mark. When sourcing provision for WYHEC funded programmes quality endorsements such as the Skills for Health Quality Mark and Skills for Care endorsement will be considered as strong indicators of training provider's working collaboratively with healthcare sector employers.

Providers who wish to work with WYHEC long term are advised to consider achievement of a sector specific quality mark. Advice and support for training organisations to help them achieve the quality mark is available through the WYHEC.



**The Care Certificate Companion** - (previously referred to as "care cert app") is being trialled with a cohort of 19 Clinical Support Worker apprentices from three Trusts. Subject to evaluation the web based package, which combines an e-learning programme, online workbooks/evidence gathering and progress tracking, will be ready for wider use from Spring 2018.

Feedback in the first month of the trial has been positive. Where issues have arisen these have been quickly rectified. Learners are finding the package easy to use and learning mentors have reported that they value the alerts they receive as learners submit their work.



**WYHEC Training provision** - A prospectus has been produced to outline the range of short courses and CPD opportunities. The prospectus will be available from January 2018 onwards and the training interventions will be free of charge to WYHEC member organisations.

Although relevant to a range of staff groups, the majority of options, identified through consultation with employers, are primarily aimed at individuals working in support staff roles and those in community settings.



**CIPD accredited Apprenticeships at Level 3 and 5** are the latest Apprenticeship programmes commissioned through the Excellence Centre. Working in collaboration with BPP University, they provide a funded career/development route for employees working in HR and Learning and Development along with an opportunity to gain professional recognition through the Chartered Institute of Personnel and Development (CIPD).

A pilot cohort starting January 2018 will take place. Further start dates are planned in May and October 2018. Staff from 8 Organisations will be acquiring their CIPD through this route.

There are a number of advantages of making this Apprenticeship available to health and care employers through the Excellence Centre which include:

- Employers who are required to pay the Apprenticeship Levy can use their levy to fund the training costs (smaller employers accessing partial funding )
- Collaborative commissioning takes the work out of sourcing provision and means that smaller employers can access even if they have one member of staff.
- A guaranteed number of staff accessing the programme means that the training provider can commit to resources and value added provision
- Assurance that the provision is quality assured and relevant to the sector opportunities for shared learning with staff from other organisations
- The Excellence Centre can provide central oversight , co-ordination and support evaluation of the programme.
- Evaluation undertaken by the Excellence Centre will support quality assurance as well as provide learning that enable sharing of best practice/ adoption of similar ways of working in other areas.

A key aspiration of the WYHEC is to support apprenticeship growth across our region.

National Apprenticeship Week 2018 - **#NAW2018** which takes place from 5 to 9 March 2018 is an exciting opportunity to celebrate apprenticeships and how they benefit people, businesses, communities and our economy.

The WYHEC will be tapping into the national campaign to showcase how apprenticeships work for the health and social care sector.

Go to the Apprenticeship campaign website to find out more <https://www.naw2018.co.uk/>

For additional information on BPP apprenticeships and Apprenticeships collaboratively commissioned through the WYHEC see the WYHEC prospectus and Skills Platform, [Click here for the WYHEC Skills Platform](#) or contact the WYHEC project team .

## Opportunities for getting involved in the WYHEC

There are lots of ways organisations can get involved with the WYHEC. They include:

- **Signing up as a member to receive updates on activities**
- **Finalising the WYHEC Training and Development Provision** - There is still some work to do to continue to develop the WYHEC's on-going training provision. Membership of the WYHEC will allow Health and Care organisations to influence the training and development on offer for their staff.
- **Working collaboratively through the WYHEC to shape Apprenticeships locally available for the health and care workforce**
- **Case studies and Real life stories** – To promote the benefits of learning and development we are always looking for real life examples of staff and/or service areas that have benefitted from learning interventions to feature in the newsletter and on the WYHEC webpage. Please contact the project team who would be willing to put together case studies or marketing materials.
- **T level technical qualifications** - Have your say through the government consultation on the implementation and introduction of new technical (T) level vocational qualifications which will be aligned to and provide an alternative route to apprenticeships.

The consultation is relevant to health and social care which has been identified as one of the first sectors for implementation. Success of implementation will be dependent on the strength of collaboration and partnerships between employers and educational institutions. The consultation is open until the **8th February 2018**.

Go to: <https://consult.education.gov.uk/technical-education/implementation-of-t-level-programmes/> for background information on the reforms and to access the public survey.

## Keeping Up To Date

**Apprenticeships** - Keep up to date re apprenticeship standards in development for health by signing up to the Skills for Health weekly newsletter: <http://haso.skillsforhealth.org.uk/newsletter-signup/> or go to the Institute of Apprenticeships website for an up- to-date list of those being proposed and developed <https://www.instituteforapprenticeships.org/>

**The Health and Social Care System** - Check out a new kings fund video summarising how the various entities of the health and social care system work together and which some employers are considering using to complement student and staff induction: <https://www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work>.

### Guidance on outbreaks of Influenza in Care Homes poster.

<https://www.gov.uk/government/publications/guidance-on-outbreaks-of-influenza-in-care-homes-poster>

This informational poster is designed for recognising an influenza outbreak including infection and control measures that is suitable for all social care settings.

## Training Feature

### Funded eLearning to support personal development

Below is a list of some of the available sector specific free e-learning packages which can be accessed from the Skills Platform which provide an opportunity for staff to gain or refresh knowledge and understanding in some of the key subjects identified in the recent WYHEC Training needs analysis. These and other funded courses can be viewed and accessed from: <https://www.skillsplatform.org/organisation/hruk-group-ltd/courses>



- Principles of Prevention and Control of Infection
- Awareness of Mental Health problems
- Common Health Conditions
- Nutrition and Health
- Safe Handling of Medication
- Understanding Behaviour that Challenges

**Facilitating Learning in Practice:** An Open University e-learning package that is suitable for staff who want to develop their mentoring skills: <http://www.open.edu/openlearn/health-sports-psychology/facilitating-learning-practice/content-section-overview?active-tab=description-tab>

**Communicating with Empathy:** This e-learning package is useful for informal carers, agency and care home staff, healthcare assistants and other staff providing end of life care. For additional information and to access go to: <https://www.e-lfh.org.uk/programmes/communicating-with-empathy/>.

**If you are interested in contributing to Excellence Centre activities please contact:**

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Helen Gibson [Helen.Gibson11@nhs.net](mailto:Helen.Gibson11@nhs.net)