

WHERE ARE YOU ON THE IT SKILLS PATHWAY?

“One of the residents I care for is keen to learn to more about using a computer and I now feel I have the confidence to show them how to do this. It’s a bit like teaching them how to cook. If I couldn’t cook then I wouldn’t have the confidence to show them how to and it’s the same with computers.

It’s also increasing my productivity as I can carry out tasks more quickly than before – just little things like cut and paste or putting together a PowerPoint presentation. I also don’t have to rely on my granddaughter for IT advice anymore!”



David Trousdale—support worker,
Mason Way residential care home,

“I would recommend other Social Care Providers to become engaged with the Pathway, it gives the staff confidence and supports their job roles “

**Alison Peake—Manager—
River Meadows Nursing
Home**

For more information about the IT Skills Pathway, or to read more case studies, please visit our website at:

www.itskills.nhs.uk

Alternatively you can email us at:

it.skills@nhs.net

“There’s a huge demand for IT Skills and yes it will increase efficiency. More and more of what we do is now online such as our incident reporting system. Where staff lack confidence using IT they are naturally reluctant to use the online tools provided. This training increases staff confidence and that in turn leads to new systems being embraced. In addition to this, all staff need the ability to access our Intranet, read emails and respond to online surveys. The more skilled the staff are, the quicker they’ll be able to undertake IT tasks.”

Catherine Brewster—Head of Learning & Development, at Vibrance a Registered Charity

IT SKILLS PATHWAY



The IT Skills Pathway covers the full range of competencies for users of IT, from basic through to advanced levels. It has been developed in partnership with Health and Social Care organisations to provide an officially recognised route of learning and assessment for the whole workforce.

Its purpose is to encourage everyone working within Health and Social Care to review their current IT skills and knowledge against the national standards, determine what their skill gaps are and then identify their future training requirements based on the products that are available.

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Subject Area	Diagnostic assessments	Learning materials	Post learning assessments
Digital Literacy	Yes	Yes	Yes
Digital Skills			
Word for the Workplace	Yes	Yes	Yes
Outlook for the Workplace	Yes	Yes	Yes
Excel for the Workplace	Yes	Yes	Yes
PowerPoint for the Workplace	Yes	Yes	Yes